**Bhaskar reddy**

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**Job Objective**

**To work diligently with an organization that offers challenging career, rewards hard work, sincerity & performance and help me in emerging as a competitive professional.**

**Vision Statement**

**Unfold career opportunities in the IT sector to adroitly cater to the needs of organization.**

**SYNOPSIS**

* Possess overall of **4.4** years of experience in IT industry.
* Possess **3.8** years of experience in **Application Re-Packaging**using Install shield 2014 & 2016, MS App-V 4.6 & App-V 5 and SCCM 2012R2 Tool.
* Created MSI applications using the capturing tool Repackager in admin studio.
* Vendor MSI customization using Transforms (.MST) and Packaged application using silent switches commands.
* Working in an Application Packaging role for standardized and locked down environments.
* Creation and Implementation of Transforms (.MST), and Patches (.MSP) within an application package.
* Sequenced applications using Microsoft App-v 4.6 & 5.1 sequencer.
* Deployed packages as part of rollout to the user machines during pilot and production phases using SCCM 2012 R2 Tool.

**AREAS OF EXPERTISE**

***Technical Support / Troubleshooting***

|  |  |
| --- | --- |
| * **Packaging Tools** | Install Shield 2014, Install Shield 2016, Microsoft Sequencer App-V 4.6 and App-V 5.1. |
| * **Deployment Tool** | SCCM 2012R2. |
| * **Operating Systems** | Windows Server 2008 &2012R2, Windows 7, Windows 8.1, Windows 10. |
| * **Scripting** | VB Scripting,PowerShell, CMD Scripting. |

**ORGANISATIONAL DETAILS**

**Consultant Senior Software – Mphasis**

**Project Handled:**

**Feb 2014to Jan2017.**

**Client**  : Swiss Re

**Tool**  : FlexeraAdminstudio Installshield, Microsoft App-V 4.6 SP3,App-V 5 and SCCM 2012

**Platform** : Windows 7 for 32 & 64-bit, Server 2008,Server 2012.

**Role**  : Associate Software Engineer - Application Packager& Deployment Engineer

**Team Size** : 15

***Responsibilities:***

* Hands on experience in deploying application through SCCM 2012 to individuals and to mass deployment.
* Communicating with the Client to understanding the requirements with full information about the application to be repackaged by performing discovery phase.
* Expertise in publishing Citrix applications from Citrix XenApp.
* Good troubleshooting skills and problem solving skills.
* Experience in configuring user settings using AppSense.
* Extensive experience on virtualization of applications using Microsoft App-V sequencer 4.6 SP3.
* Handling the software certification end to end which includes from request review to wrap-up process by following the customer defined processes and standards.
* Gathering the requirement from customers in request review phase.
* Helping the users to follow-up with procurement team if users require any licenses or software to be purchased from external vendors.
* Creating Install and testing instructions documents by scheduling a call with requester of the application and records the discovery information in discovery phase.
* Creating APPV packages as a first option and if it has a limitation to create APPV, and then create the MSI package in engineering phase by following the Swiss Re defined processes and standards.
* Quality review of the packages, which are done by other engineers in the team and give them the QA report if they miss to follow any standards.
* Importing packages to SCCM2012 and APPV servers during the QR phase and checks the successful installation from them
* If the desired platform is citrix server, importing package to citrix server using citrix app center
* Creation and implementation of scripts using Batch script and VB Script to meet the customer requirements
* Creating knowledge base for the complex packages for future reference
* Meeting the targets within the SLA
* Investigating and troubleshooting any issues that are being experienced in Production environment by packages.
* Attending Process meetings every week.

**Jan 2017 to Present.**

**Client**  : Carnival

**Tool**  : Flexera Adminstudio Install shield 2016, Microsoft App-V 4.6 SP3, App-V 5.

**Platform** : Windows 7 for 32 & 64-bit, Windows 8.1 for 32 & 64-bit, Server 2008, Server 2012.

**Role**  : Associate Consultant - Application Packager

**Team Size** : 7

***Responsibilities:***

* Performing the discovery for the application and validating the source along with the documentation before working on with the package creation
* Based on the user requirement (App-V or MSI) package will be created using the Admin Studio/Application Virtualization.
* QA checklist needs to be filled and validated to ensure all the respective qualities are met as per the user requirement.
* Co-coordinating with the user to perform the UAT/Pilot Test.
* Creating knowledge base for the complex packages for future reference
* Meeting the targets within the SLA

**EDUCATIONALQUALIFICATION**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Sr. No. | Qualification | Institution/ University | Passing Year | Percentage |
| 1 | B.E (Computer Science Engineering) | Mahendra Engineering College | 2013 | 84.5% |
| 2 | 12th Grade | Don Bosco Mat.Hr.Sec School | 2009 | 69% |
| 3 | 10thGrade | Don Bosco Mat.Hr.Sec School | 2007 | 69% |

**PERSONAL DOSSIER**

**Languages Known** English, Telugu, Tamil

**Marital Status** Single.

**DECLARATION**

I hereby declare that the above given particulars are true to the best of my knowledge. I will be happy to provide any further information whenever it is required.

**Bhaskar**